

CALVARY THRIFT STORE

CODE OF CONDUCT

Thank you for volunteering at Calvary Thrift Store. First and foremost, this store is a ministry of Calvary Chapel SLC. We depend heavily on our volunteers and are appreciative and thankful for them. We believe these guidelines will make it easier for a quicker understanding and orientation in the store ministry.

By signing this agreement, you agree to follow the rules and guidelines in this Volunteer Code of Conduct while serving at Calvary Thrift Store.

General Guidelines:

- Commonly, we accept your volunteer help anytime you are available. However, if possible, we'd like to know ahead of time when you can volunteer, to help us facilitate our scheduling. Please let us know ahead of time if you will not be able to work your entire shift, as scheduled.
- At times you may be working side by side with paid staff that must adhere to a work schedule concerning breaks, lunches, etc. Please be mindful of this.
- We allow the Holy Spirit to lead us in every aspect of the store's operations. Thus, a servant's attitude of happiness, positive outlook, respect, joy and willingness to serve is expected.
- Also, please let us know what area of the store God is leading you to serve. We will try our best to accommodate you.
- We do ask that you dress according to the volunteer dress code and wear an apron and/or badge at all times.
- Please be outgoing, friendly, and greet all customers (with a smile).
- Please use courtesy by letting a staff member know when you are arriving or leaving
- Please observe all of the store's safety policies, such as lifting, using step ladders, wet floors, etc.
- When working in receiving, please remember that all donations are a blessing to Calvary Thrift and properly thank and bless the donors. Also, all donations are gifts to Calvary Thrift Store and the property thereof.
- Any and all purchases must be made through the store; this includes items that have been discarded. Nothing is for free except what is already in the free bin out front.

As a volunteer I will not:

- Use, possess, or be under the influence of alcohol or illegal drugs at any time while volunteering.
- Smoke or use tobacco products in any part of the building or in store vehicles.
- Participate in any situations of unlawful harassment, including sexual harassment and harassment related to medical conditions, race, religion, gender, sexual orientation, national origin or ancestry.
- Use my cell phone on the sales-floor. (Please make personal calls on breaks, away from work areas.)
- Shop or try on any of the merchandise during my volunteer shift.

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By signing this, I release Calvary Thrift Store from liability for the use of my photo, likeness and identity in all forms of media and publicity. I understand that as a volunteer, I am subject to a thorough background check including criminal history if the store needs it. Finally, I understand that any action inconsistent with this Code of Conduct may result in my removal as a volunteer.

I HOLD HARMLESS THE CALVARY THRIFT STORE OR ANYONE ASSOCIATED WITH THE STORE from any and all liabilities or claims made as a result of participation/volunteering in or around the store property.

I agree to the terms of the code of conduct.
